

Return& Exchange Instruction

We wish you to be satisfied with every purchase but we know that sometimes this is not the case. If you are not satisfied with your purchase from us you can return your item(s) for a full refund & Exchange within **14 days** from the date you receive it.

7 Steps Return Process:

1. Returns must be unworn, in the state you received them, and in the original packaging.
2. Shipping costs:

Return Reasons	Shipping Costs
Quality Problems	Please get the prepaid shipping cost from us before return.
Personal reasons (e.g., choose the wrong color or size, don't like after receiving)	Shipping cost to be paid by you when return to our US Or HK Warehouse
Item damaged due to personal reasons (e.g. changing size, improper handling)	No Returns will be accepted.

3. **Please contact our customer care officer and obtain a Return Authorization Number and the address of our US or HK warehouse.** (Packages without a return authorization number will not be accepted for refund or exchange)

4. Please fill in the sheet below:

Item ID	Quantity	Reason

5. Well packed your return item and send to us.
 6. Send the tracking number of your return parcel to us
 7. We will offer refund or exchange upon your request within 48hours after receive your return item(s).
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